

Generation Gap: Closing the Generation Gap in the Workplace

There are currently five generations in the workforce, and employers faced with mass retirements of Baby Boomers are looking for ways to prepare for the changes that will result. This course examines the history and reality of the generation gap.

This course explores whether defining the actual limits of each generation is most important, or whether the merits of people within the context of employment is the bigger issue. Understanding others helps us to understand ourselves and to manage the people that we work with. We will explore problems, solutions, and strategies to help overcome issues of the generation gap.

How You Will Benefit:

- Develop our understanding of where the generation gap issue surfaces, and the impact it has on the modern workforce.
- Understand and apply language that is specific to each generation currently in the workplace.
- Explore organization strategies that overcome gap issues.
- Evaluate the need and effectiveness of recruiting, retention, and succession plans in context of the generation gap.

What You Will Cover:

- ▶ History in brief
- ▶ Finding common ground
- ▶ Silents, Boomers, Xers, Ys, and Millennials
- ▶ Recruiting that bridges the gap
- ▶ Pre-assignment review
- ▶ Solutions
- ▶ The value of planning
- ▶ Holding on for the good times
- ▶ Developing targeted retention strategies
- ▶ What we really want

Pre-Registration Form:

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Yes Enroll me now

June 18th, 2010
Luther Plaza, 1st Floor
Nyerere Road
Kshs. 6,250/- Plus VAT per person
8:30am – 4:30pm

Luther Plaza, 1st Floor
Nyerere Road
Off Uhuru Highway and University Way
Round About
Tel: 0208098234
Tel: 0208098227

What's Included:

- Instruction by an expert facilitator
- Small interactive classes
- Specialized manual and course materials
- Personalized certificate of completion

Participant Name (*Please Print*)

Position

Immediate Supervisor

Organization

Organization Address

ZIP _____ Telephone # _____

Fax _____ E-Mail _____

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